

I LIVE IN NEWTOWN CT. AND WAS WITHOUT POWER FOR 6 DAYS

FROM APPROX. 3 PM AUGUST 4 TO APPROX 3 PM AUG. 10

I WOULD LIKE TO COMMEND THE EVERSOURCE WORKERS FOR THEIR  
PERFORMANCE DURING AN UNPRECEDENTED STORM DAMAGE INCIDENT

THE LEVEL OF DESTRUCTION IN MY AREA WAS THE WORSE I HAVE EVER  
EXPERIENCED

I WOULD LIKE TO MAKE THE FOLLOWING POINTS IN EVERSOURCES FAVOR

1. THE DESTRUCTION WAS MAINLY CAUSE BY ENTIRE TREES BEING  
UPROOTED AND FALLING ON THE POWER LINES TAKING NOT ONLY THE  
WIRES BUT THE TRANSFORMERS AND POLES WITH THEM.  
SHORT OF CLEAR CUTTING ANY TREE WHICH COULD POSSIBLY FALL ON THE  
LINES , NO AMOUNT OF PREVENTATIVE TREE TRIMMING COULD HAVE  
PREVENTED THE DESTRUCTION

2. THE WEATHER FORCASTS WE FOR A "TROPICAL STORM" WHICH IS 1LEVEL  
BELOW A CAT. 1 HURRICANE  
THE LEVEL OF DAMAGE DONE COULD NOT HAVE BEEN PREDICTED BASED ON  
THE WEATHER FORCAST

3. BASED ON THE AMOUNT OF WORK REQUIRED IN MY NEIGHBORHOOD AND  
THE AMOUNT OF TIME IT TOOK TO COMPLETE THE REPAIRS I DO NOT THINK  
EVERSOURCE RESPONSE WAS ANYTHING LESS THAN AMAZING